

# CLEANING RECOMMENDATIONS RESILIENT FLOORINGS

## HETEROGENEOUS PVC: TOPCLEAN XP™ FLOORING

ACTION	MANUAL CLEANING	MECHANICAL CLEANING
Preventive care	 <b>Entrance matting</b>	
Daily & regular cleaning	 <b>Dry mopping</b> Remove dust and dirt with yarn or micro fibre mops, impregnated or not.	 <b>Vacuum cleaning</b> To remove dust and loose dirt. Recommended for large areas and initial site clean.
	 <b>Damp mopping</b> Use a mop dampened with water or detergent solution.	 <b>Machine cleaning</b> For best results, clean the floor gently with a combined scrubber/dryer machine and medium hard brushes or preferably red pads.
Cleaning chemicals	If wet cleaning is necessary, use a neutral floor cleaner. Wet rooms may necessitate occasional cleaning with acidic cleaning agents, pH 3 to 5, in order to remove residual lime and soap. Always follow dosage instructions carefully.	
Spot & stain removal	 Treat stains immediately. Spot clean by hand with a white/red nylon pad and neutral detergent (solvents should not be used). Work from the outside of the mark towards its centre. Rinse and wipe afterwards with clean water.	
ACTION	MECHANICAL CLEANING	
Light soiling	 <b>Spray cleaning</b> After dry mopping, spray clean with neutral detergent (red pad). Suitable speed 300-1000 rpm.	
Heavy soiling	 <b>Scrubbing + Wet vacuuming</b> Apply the cleaning solution (a fairly strong cleaning agent, pH 10-11, added to water) to the flooring and let it penetrate for 5-10 minutes. Clean the floor using a heavy scrubbing machine with a red pad. Vacuum away the dirty water immediately. Rinse with clear water. Allow the floor to dry.	
Restore gloss – if needed	 <b>Dry buffing</b> Then dry buff to restore the surface gloss. White-beige pad is recommended. Suitable speed: 500-1000 rpm.	

## HETEROGENEOUS PVC: SAFETY CLEAN™ FLOORING

ACTION	MANUAL CLEANING	MECHANICAL CLEANING
Preventive care	 <b>Entrance matting</b>	
Daily & regular cleaning	 <b>Manual brush</b> Brush (medium brush) using a diluted neutral floor cleaner (pH 7-10). Then wipe & rinse with clean water.	 <b>Combined machine with brush (large areas)</b> Use diluted neutral detergent. Speed low 150-250 rpm to higher). <b>OR</b>  <b>Rotoclean machine</b> Spray diluted neutral floor cleaner (pH 7-10) through the machine.
	Wet rooms (Safetred Aqua) may need occasional cleaning with acidic cleaning solution (pH 3-5): Remove lime scale with acidic cleaner (pH 2-4). Wet vacuum and rinse with clean water.	
Spot & stain removal	 <b>Treat stains immediately</b> Spot clean by hand with a white/red nylon pad and neutral detergent (solvents should not be used). Work from the outside of the mark towards its centre. Rinse and wipe afterwards with clean water.	
ACTION	MECHANICAL CLEANING	
Periodical cleaning	 <b>Rotoclean machine</b> Spray diluted neutral floor cleaner (pH 7-10) through the machine.	
	 <b>Machine scrubbing + Wet vacuuming</b> Apply a fairly strong cleaning solution (pH 10-11 after dilution) to the flooring and allow it to act for 5-10 minutes. Scrub the floor using a cylindrical scrub machine or rotary scrubber with medium hard brushes. Vacuum away the soiled water immediately. Rinse with clean water.	

## LINOLEUM: xf<sup>2</sup>™ FINISH FLOORING

ACTION	MANUAL CLEANING	MECHANICAL CLEANING
Preventive care	 <b>Entrance matting</b>	
Daily & regular cleaning	 <b>Dry mopping</b> Remove dust and dirt with yarn or micro fibre mops, impregnated or not.	 <b>Vacuum cleaning</b> To remove dust and loose dirt. Recommended for large areas and initial site clean.
	 <b>Damp mopping</b> Use a mop dampened with water or detergent solution.	 <b>Machine cleaning</b> For best results, clean the floor gently with a combined scrubber/dryer machine and medium hard brushes or preferably red pads.
Spot & stain removal	 <b>Treat stains immediately</b> Spot clean by hand with a white/red nylon pad and neutral detergent (solvents should not be used). Work from the outside of the mark towards its centre. Rinse and wipe afterwards with clean water.	
If necessary	 <b>Wet mopping (for heavily soiled areas)</b> Removes old stains and dirt. Mop the floor using a wrung-out yarn mop head. The mop should not be too wet (to avoid wiping up afterwards). In some cases, it may be necessary to rinse with clean water.	
ACTION	MECHANICAL CLEANING	
Periodical cleaning	 <b>Spray cleaning + Dry buffing</b> Use neutral detergent (pH 5-9). Suitable speed: 600-800 rpm (medium). Dry buff to recover gloss: high-speed buffing machine with white pad. Suitable speed 500-1000 rpm.	
Heavy soiling	 <b>Scrubbing + Wet vacuuming + Dry buffing</b> Apply the cleaning solution (a fairly strong cleaning agent, pH 10-11, added to water) to the flooring and let it penetrate for 5-10 mn. Clean the floor using a heavy scrubbing machine with a red pad. Vacuum away the dirty water immediately. Rinse with clear water and allow the floor to dry. If necessary dry buff (white pad) to restore gloss. Suitable speed: 500-1000 rpm.	

## WETROOM CONCEPT:

ACTION	MANUAL CLEANING	MECHANICAL CLEANING
Daily/weekly	 Wet brushing with neutral detergent (pH 6/8).	 Simply wipe with a sponge and clean water. A brush with soft bristles can also be used. <b>Never use abrasive pads.</b>
Monthly	 Wet brushing (bristle brush) with alkaline detergent (pH 8/10). Occasionally, it may also be necessary to use disinfectants, degreasing and/or descaling agents. Then rinse with clean water.	 Clean with a brush (soft bristles) and neutral detergent (pH 6-8) diluted in warm water. Rinse with clean water. We also recommend a general clean from time to time using a detergent that can be used diluted in water in a higher concentration, followed by rinsing with clean water.
Spot & stain removal	 <b>Treat stains immediately</b> Spot clean by hand with a white/red nylon pad and neutral detergent (solvents should not be used). Work from the outside of the mark towards its centre. Rinse and wipe afterwards with clean water.	



## 7 OVERVIEW OF MAINTENANCE GUIDES

These are generic instructions. Please refer to each individual maintenance notice per product range and adhesive chart with Tarkett selection as guideline.



■ Heterogenous Vinyl - Light Traffic - Acoustic - TopClean™

■ Heterogenous Vinyl - Light Traffic - Acoustic - TopClean XP™

■ Vinyl Luxury Vinyl Tiles - TopClean XP™

■ Heterogenous Vinyl - Acoustic - TopClean™

■ Heterogenous Vinyl - Heavy Traffic - TopClean XP™

■ Heterogenous Vinyl - Heavy Traffic - R10

■ Vinyl Stairs coverings

■ Homogeneous Vinyl - iQ, Premium

■ Homogeneous Vinyl - Static Control

■ Linoleum xf<sup>2</sup>™

■ Linoleum Essenza

■ Safety Floorings

■ Wood

■ Laminate

■ Sports - Vinyl floorings Omnisports

■ Sports - Wood floorings

■ Sports - Combined floorings - Vinyl

■ Sports - Combined floorings - Linoleum

# CLEANING RECOMMENDATIONS HARD FLOORINGS - WOOD

## 1 LACQUERED

### GENERAL ADVICE

Tarkett's range of care and maintenance products makes maintenance easy and keeps your floor fresh and clean. Respecting the care instructions below will also contribute to extend the life of your wood flooring.

### PROTECTION

Gravel, dirt and moisture are every wood floor's enemy. Good doormats outside and inside the outer door reduce the need for maintenance.

Furniture with protective pads and a chair mat under castor wheel chairs reduces the risk of indentation marks and scratches on the floor. Liquid must be wiped up immediately. Wood is a natural material that has different properties depending on wood species. Hardness varies between species that gives different sensitivity to indentation marks. All wood floors tend to change colour on ultraviolet exposure, some more others less. This is a natural process that can't be avoided.

### INDOOR CLIMATE

Correct indoor climate and air humidity are important. The relative air humidity (RH) indoors should be kept at 30-60% RH to prevent unusual movement (expansion/shrinking) of the floor. The prevention of excessive moisture (during building construction or normal summer humidity) demands good ventilation. By using an air humidifier, it is possible to prevent excessive dryness during the heating season in winter.

All Tarkett wood floorings can be installed on a self regulated floor heating system. The temperature should never exceed 27 °C on the floor surface including areas covered by rugs.

### REMOVING STAINS

Tarkett pre-finished wood floors are very resistant to stains. The general rule is to remove stains, before they dry and set, as quick as possible. Afterwards; wipe clean with a well wrung-out cloth. Consult the stain guide below for the type of cleaner you should use. Never use acetone as it will damage the lacquer!

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea	Mild ammonia-free synthetic detergent such as Tarkett Bioclean in lukewarm water
Chocolate, grease, whipped cream, rubber marks, oil, tar, asphalt	Detergent solution
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Denatured alcohol
Urine, vomiting	Mild ammonia-free synthetic detergent such as Tarkett Bioclean in lukewarm water
Blood	Cold water



The Proteco surface treatment system includes a complete range of cleaning and maintenance products specially developed for daily and periodic care of Tarkett's wood floors. To guarantee the best results, use only Tarkett's products on your wood floor and follow the directions and instructions carefully.

### CLEANING

- For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned.
- For more thorough cleaning, use a slightly damp cleaning cloth. String mop heads leave too much water behind and are not recommended. For a perfect result, add a couple of drops of Tarkett Bioclean or mild ammonia-free synthetic detergent to the water.
- To extend the finish of your lacquered floor, we recommend that you maintain it with Tarkett Refresher. The refresher is a water-borne, environmentally friendly care and maintenance product that acts as a re-lacquer for your floor! It cleans and leaves a protective finish at the same time. It also prevents slipping and does not yellow. Using Tarkett Refresher slightly increases the gloss rate. It is also applicable on both Proteco lacquer and on Proteco Natura (matt lacquer). Do not use wax!
- Please note that a matt surface (Proteco Natura) attracts more dirt than a floor with a higher gloss rate (Proteco Lacquer). Therefore, a matt surface needs more frequent cleaning and maintenance than a glossy surface.

## 2 HARDWAX OILED

To protect your hard wax oiled wood floor and prevent aging Tarkett recommends that you use care and maintenance products from OSO.

### READ INSTRUCTIONS FROM OSO CAREFULLY BEFORE USING.

### STOP THE DIRT AT THE ENTRANCE

Stop the dirt at the entrance with an effective mat system. The more dirt you stop at the door, the less cleaning inside the room. Remember that grit can scratch and damage floors.

### INDOOR CLIMATE

The correct indoor climate and air humidity are important, otherwise wood floors can change shape more than usual. You should pay particular attention to this in new buildings. Moisture in the building construction and normal summer humidity demand good ventilation, and possibly heating.

The relative air humidity indoors should be 30-60% RH. During the heating season it can become too dry (less than 30% RH) sometimes. In that case we recommend to use an air humidifier.

### GENERAL ADVICE

Osos products for care and maintenance of hard waxed oiled floors make maintenance easier and further extend the already long life of wood floors.

Please note that different wood species have different qualities such as hardness, sensitivity to indentation and scratching, colour, etc. All wood floors change colour slowly when exposed to light.

### REMOVING STAINS

Tarkett hardwaxed oiled wood floors are very resistant to stains. Then general rule is to remove stains as quickly as possible, before they dry and set. Afterwards, wipe clean with a well wrung-out cloth. Consult the stain guide for the type of cleaner you should use.



### CAUTION!

There is a risk of spontaneous combustion when oil products are in contact with textiles. Oily cloths must immediately be put into water or burned. In case of contact with eyes, rinse immediately with water. Keep away from children.

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea	Osmo Wash and Care
Chocolate, grease, whipped cream, rubber marks, oil, tar, asphalt	Osmo Liquid Wax Cleaner / Spray
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Osmo Liquid Wax Cleaner / Spray
Urine, vomiting	Osmo Wash and Care
Blood	Cold water

### CLEANING

- For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned.
- For more thorough cleaning, use a slightly damp cleaning cloth. String mop heads leave too much water behind and are not recommended. For a perfect result, add a couple of drops of Tarkett Bioclean or mild ammonia-free synthetic detergent to the water.
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# CLEANING RECOMMENDATIONS HARD FLOORINGS - LAMINATE



## CLEANING, SO EASY!

**REGULAR CLEANING**  
vacuum and dry-mop.



**OCCASIONAL CLEANING**  
Damp-mop with soft detergent suited to laminate and dry-mop afterwards.



## STAINS

Remove stains, spots, etc. as they occur. Rub the stain with a clean, dry mop moistened with a dedicated cleaning agent. Never spray any cleaning agent directly onto the floor. When using a solvent or concentrated cleaning solution, read the safety advice carefully!

### 1 BIO CLEAN 1

- Economical and effective general purpose cleaner.
  - Gentle on the skin.
  - Biodegradable.
  - Free from organic solvents, colouring agents and phosphates.
- Code: 8792 120**

### DISPOSAL? RECYCLING?

- You can dispose of your laminate flooring in normal household waste, or disposal waste for large quantities.
- Laminate flooring can be reused or recycled as an energy source.

### 2 REPAIR KIT 2

A complete kit for repairing dents or scratches, in the unlikely event this should happen!  
**Code: 8264 000**

### PREVENTION ALWAYS HELPS!

- Place door-mats and foot brushes at all exterior doorway entrances.
- Fix felt protectors under furniture legs.

STAIN	RUBBER, PLASTIC, HEEL MARKS	BLOOD, URINE	NAIL VARNISH, SHOE POLISH, PAINT, INK, LIPSTICK	FRUIT, MILK, BEER	CANDLE WAX, CHEWING-GUM
SOLUTION	Rub the mark with a dry cloth. Use acetone if needed. Once dry, brush it off with a white nylon pad.	Wipe the stain with a slightly damp cloth. If dry, rub it down with a dry nylon pad.	Remove with a cloth soaked in acetone, nail-tar varnish solvent, paint thinner or vinegar essence.	Remove with an absorbent dry cloth. If dry, wipe down with a dedicated cleaning solution (ideally Tarkett Bioclean), then wipe dry.	Once hardened, these should be removed with a blunt plastic scraper.